Emergency Response Level – Notes to patients and visitors

In response to the latest situation of COVID-19, CUHK Medical Centre (the Hospital) has adopted the following measures with effect from 6 Jan 2021:

Access Control
- For precautionary needs, apart from users of hospital services, i.e. patients, persons accompanying outpatients and visitors of inpatients, all other visitors are required to make appointment in advance.

General Information
- All visitors are required to screen on history of Fever, Travel, Occupation, Contact and Clustering (FTOCC) and receive temperature check before getting into the Hospital.
- All visitors are required to wear surgical masks at all times. Visitors who don't comply with this rule will be asked to leave.
- People with fever OR acute respiratory symptoms OR pneumonia, AND visited *the countries/ areas with active community transmission of COVID-19/contacted any confirmed cases in the last 14 days before onset of symptoms; OR confirmed COVID-19 patients within 4 weeks after discharge and without a valid negative re-testing result are considered as "high risk individuals". They would be referred to hospitals under the Hospital Authority for further management.

COVID-19 PCR Test Admission Screening
- All inpatients or patients receiving day procedures are required to provide negative COVID-19 PCR test result within 72 hours of admission.
- Outpatients are exempted for provision of negative COVID-19 PCR test result.
- Patients could take the COVID-19 PCR test at a government recognised testing institution or CUHK Medical Centre at their own expense. The Hospital will charge a cost price for the test.

Ward Visiting Arrangement
- Visiting Hours: 12:00 - 13:00 and 18:00 - 19:00
- Visitor Limit: Up to 2 persons
- Visitors of inpatients should provide a valid negative COVID-19 PCR test result which is obtained within 72 hours.
- For repeated or regular visits, visitors should provide negative COVID-19 PCR test results on a weekly basis.
- Maintain good personal and hand hygiene practices at all times.
- Perform hand hygiene before leaving the patient room by using alcohol-based hand rub or soap and water.
- No eating or drinking during visits, and do not remove the surgical mask at any time inside the hospital.
- Maintain appropriate social distancing during visits.
- For the sake of patient and visitor safety, ward visits are not allowed for the following persons:
  - People who are symptomatic such as fever, respiratory symptoms or sudden loss of smell/ taste at the time of visiting;
  - People who have travel history outside Hong Kong in the past 14 days;

➢ People who have been in close contact with confirmed case in the past 28 days;
➢ People who are under medical surveillance;
➢ People whose household members are under home quarantine;
➢ People who received a written direction for COVID-19 testing under the Prevention and Control of Disease (Compulsory Testing for Certain Persons) Regulation (Cap. 599J) and cannot provide a negative COVID-19 test result; and
➢ People who have visited specified premises in the specified time listed in a compulsory testing notice under the Prevention and Control of Disease (Compulsory Testing for Certain Persons) Regulation (Cap. 599J), and cannot provide a negative COVID-19 test result.

Outpatient Companion Arrangement
• Persons accompanying outpatients are exempted for provision of negative COVID-19 PCR test result.

Please note that the above-mentioned measures are subject to change in accordance with the epidemic situation without prior notice.

21/4/2021